

OHIO ERN

KEY PERFORMANCE INDICATORS

Return on Investment

Supportive Employment Saves Money

612% ROI

Based on retention; turnover costs = \$4,129 per employee
2016 Society for Human Resource Management Survey

Distinct Employees Served



453

Plus their families



Total Employee Requests

672



Includes return users; multiple interactions on a service in the same month excluded

Total Services

Supportive Employment Changes Lives



1065

A request can have multiple needs (services)

Top Ten Service Needs



198 Coaching



73 Counseling Referral



54 Financial Literacy



101 Housing



69 Education



47 Transportation



95 Financial



63 Govt. Agency Navigation



44 Utilities



43 Employment (Retention)

2019 Ohio ERNs



ERN USA
Employer Resource Network®

Employee Utilization

Supportive Employment Transforms Companies

10.6%

